

Cancellation Policy

(From Article 4 Cancellations of the Reservations, etc. of Terms and Conditions for Rental)

1. The Renter can cancel the reservation after obtaining the consent of the Company
2. The cancellation fee as stipulated separately shall not incur when the reservation has been canceled for the reason of the Renter at least one hour before the commencement time of rental. The Renter shall pay the cancellation fee as stipulated separately when the reservation has been canceled for the reason of the Renter after one hour to the commencement time of rental.
3. The reservation shall be deemed to have been cancelled and the Renter shall pay the cancellation fee as stipulated separately when the Renter does not execute a rental agreement of renting a Rental Vehicle (hereinafter referred to as "Rental Agreement") within ten(10) minutes from the reserved commencement time of rental for the reason of the Renter.
4. The Company reserve the right to cancel the reservation, not to enter into Rental Agreement or to terminate Rental Agreement for the reason of the Company.
5. The reservation shall be deemed to have been cancelled when the Rental Agreement is not executed as a result of any occurrences of an accident, theft, non-return, a recall of the Rental Scooter, or a natural disaster which is beyond the reasonable control of the Renter or the Company.